



FUNCTION TERMS AND CONDITIONS

Indian Ocean Brewery| The Boat| Life Boat |Cabana Pool Bar

BOOKINGS

Bookings are confirmed once the signed Terms & Conditions have been returned, along with the payment form & a confirmation email has been sent. Standard bookings are max 4 hours; an extension of time would need to be agreed with the sales team prior to event

FINAL NUMBERS

Final numbers are confirmed when payment of the final account is made 7 days prior to the date of the function. In the event a payment is not made at this time, the booking may be released and treated as a cancellation

Please note when using Visa/Master and Amex card a 0.87% surcharge applies

CANCELLATION OF BOOKINGS

Please note that all cancellations must be received in writing. Should you need to cancel your booking, please be aware that the following cancellation charges will apply with the following timelines;

1. Cancellations received 28 days or more prior to the booking date – full deposit refunded.
2. Cancellations received less than 28 days prior to the booking date; full deposit will be retained as an administration fee; this includes any drop in numbers from original booking confirmed

DAMAGES

The client or hirer is financially liable for any and all damages to The Marina Mindarie Company whether

sustained through their own actions or actions of their guests, contractors, sub-contractors, including bump in or out of the

venue. This includes any and all equipment hired from the property

INSURANCE & PUBLIC LIABILITY

Without prejudice, The Marina Mindarie accepts no responsibility under any circumstances for any items brought by the client /hirer and their guests into the venues. It is the client/hirers responsibility to ensure the security of their equipment and possessions and that of their guests. The Marina Mindarie thereby advises the client/hirer that The Marina Mindarie will take no responsibility for lawsuits or damages incurred to anyone.

FOOD / BEVERAGE

The Marina Mindarie venues do not permit food or beverage to be brought into the venue except for celebration cakes that may be agreed with the sales department prior. The Marina Mindarie accept no responsibility for any produce agreed to be supplied such as a cake, additional charges may apply for service of a cake as discussed with the sales department. The Marina Mindarie accepts no responsibility for the cake at the conclusion of the event, including storage or any safe keeping. Please contact the functions manager prior to the date of your function if you wish to organise a cake

RESPONSIBLE SERVICE OF ALCOHOL

The Marina Mindarie is compliant with state laws on the responsible service of alcohol. There is a zero tolerance for any violent, indecent or anti-social behaviour on the premises. It is a requirement of our license that intoxicated persons be removed from the premises; this may involve security personnel. If most of the guests are deemed to be approaching intoxication, management reserves the right to refuse service and conclude the functions at any time. The client/hirer is ultimately responsible for the orderly behaviour of their guests and management reserves the right to intervene where deemed necessary

ENTERING THE VENUE

Our venues are licensed; all patrons are required to present photo ID. Persons under 18 years of age are permitted as guests of a private function/event at The Marina Mindarie. As per law, they must be accompanied by their legal guardian who must remain with them for the duration of their stay. Should any underage person be witnessed to be given any alcohol, that person and their guardian will be asked to leave the premises. Proof of double vaccination is required for all venues operated by the Marina Mindarie, in line with the State Government mandate for venues with a capacity of 500 people and over. This includes The Marina Hotel, The Boat, Indian Ocean Brewing Co, Cabana Pool Bar, The Pavilion & Life Boat.

PRICE ADJUSTMENT

Prices quoted are current and are subject to change at the sole discretion of The Marina Mindarie

NOISE RESTRICTIONS

Noise restrictions apply and sound levels are managed at sole discretion of The Marina Mindarie

JUVENILES

Persons under 18 years of age are permitted as guests of a private function/event at The Marina Mindarie. They must be accompanied by their legal guardian who must remain with them for the duration of their stay.

DRESS STANDARDS

Neat casual dress is a minimum standard in all the Marina Mindarie venues. Footwear is to be always worn. Jackets, or any other clothing or accessory, bearing patches or insignia of any outlaw motorcycle gang is not permitted to be worn on the premises at any time as per state laws. Construction clothing ie Hi-vis and safety capped boots are not permitted to be worn on the premises after 6pm; clothing that is dirty or messy in appearance also will not be allowed

REPUTATION

If The Marina Mindarie has reason to believe that a booking will affect the smooth running, security, or reputation of the business, it reserves the right to cancel the booking without liability at any time

BALLOON POLICY

The Marina has a strict No Balloon policy in any part of the property for any reason. This is part of the properties Environmental Policy, which includes the use of balloons as we our location is close to the Marina and Indian Ocean and balloons tend to occasionally escape. There is a signed pledge to remove all 'Single use Plastics' from the Marina Mindarie by 2025.



DISPLAYS

No article is to be nailed, screwed, stapled, or adhered to any wall, door or other surface or part of the building, any damages as a result of any fixtures will incur additional charges to repair.

By confirming your function booking with us at The Marina you are acknowledging that you have read, understood and agree to the Terms and Conditions listed. Please contact the sales department prior to the date of your function with any questions or concerns regarding these Terms and Conditions.