

The Marina Priority Rewards Program

Terms and Conditions

- Marina Priority Reward (MPR) cards are issued to the person whose name appears on the application form and are not transferable to any other person(s). Points are not able to be transferred to another person(s) card.
- To start earning rewards points you must present your Marina Priority Rewards card to any staff member (prior to ordering) for them to swipe into our point of sale system.
- Members can check how many points/dollars have accrued every time the rewards card is swiped by a staff member through our point of sale system. The till will display how many dollars is accrued for that card.
- Points may take 24 hours to process for use.
- Marina Priority Rewards card members must present their rewards card at the time of the commencement of every sale. Management or staff members will not be able to search for your details and points cannot be awarded after the sale is cashed through the register.
- The MPR card can be used with any sale at The Marina Hotel, The Boat, The Cabana Pool Bar & BBQ, and The Indian Ocean Brewing Co. Rewards members accrue priority rewards points every time they spend which can be redeemed for food, liquor or accommodation.
- Members found deliberately using their loyalty card through a third party/on behalf of sales made through another customer would have their card voided by management.
- The Marina, Mindarie reserved the right to cancel Marina Priority Rewards at any stage and adjust point allocation rates or redemption offers.
- Lost or stolen loyalty cards must be reported to management immediately and a new card will be issued. Points will be transferred to the new card from the old.
- By becoming a member, the recipient of the loyalty card agrees and acknowledges they may occasionally receive promotional material such as special offers or important messages from any of the venues and will be added to all Marina databases. The Marina, Mindarie will not pass any personal details along to third parties.
- Any member(s)/customer(s) who deliberately misuse their card or another member's card will have it voided by management.
- The Marina, Mindarie reserves the right to cancel or amend individual cards at any time.

Hotel Accommodation and Boat Pens

- Reservations for The Marina Hotel are subject to room availability. Bookings cannot be made on a Saturdays or public holidays. Late check out and room upgrades will only be offered to Black and Gold card members based on availability - on the day and at the discretion of the Marina, Mindarie management.
- Points allocated for Boat Pen leases will be added to the member's card upon a full per annum booking and payment has been made.

Pavilion & Cabana

- Bonus points will be allocated to Black and Gold Members when a booking a private function at the Pavilion or Cabana. These will be allocated upon completion of the function.
- Free Room Hire at the Pavilion will be offered to Black Members at the discretion of Management and based of function type and cost.
- Marina Priority Reward card members cannot accrue points on Food and Beverage when attending a function or event at any of the venues or at The Pavilion function centre.
- Free Room Hire at the Pavilion as offered to Black Members will only be available at the Managers discretions and based on minimum spend.
- All Pavilion and Cabana terms and Conditions apply.
- VIP tickets to Pavilion events at discounted rates are subject to availability.

Other

- Invitations for Black & Gold Members to attend Bi-monthly guest drinks and special events will occur at the discretion of the Marina, Mindarie.
- VIP area's available to Black and Gold members may be moved, removed or unavailable at the discretion of the venue at any time.

Membership	Marina Card	Gold Card	Black Card
Points	(0 - 3500 pts)	(3500 – 6000 pts)	(6000 + pts)
Point redemption	Yes	Yes	Yes
Points earned in F&B venues per \$ spend	1	1	1
Points earned per hotel booking	100	150	200
Late check out *	No	1.00pm	2.00pm
Complimentary welcome drink voucher	No	Yes	Yes
Room Upgrade *	No	Yes	Yes
Bi-monthly invitations to guest drink and special events *	No	Yes	Yes
Special VIP rates available for all Pavilion event tickets*	No	Yes	Yes
Free function room hire at Pavilion PA *	No	No	Yes
Access to service at VIP section in each bar?	No	VIP Bar service	VIP Bar Service
Bonus points for Cabana Function booking *	100	250	500
Bonus points for Pavilion Private Function booking*	500	750	1000
Bonus points for Marina Berth booking*	160	240	320